

In Search of the Elusive Words: A Video and Podcast Project to Find the

Best Words to Encourage Help-Seeking



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INTRODUCTION

- Reducing barriers to seeking help for emotional and psychological stress has been a top priority for clinical providers, policy makers and researchers
- Increasing access to quality mental health care is:
 - a top White House Priority
 - a key evidence-based strategy in preventing suicide
- Though there has been a significant amount of attention, time and resources given to decreasing barriers to help-seeking, stigma and other barriers continue to impede the acquisition of help by those who are suffering

METHODS

- We utilized a trauma-informed framework to examine suicide prevention, the haddon matrix
 - This revealed key help-seeking targets in the areas of pre-injury, host, and socio-environmental
- We then used the google application 'jam board,' an interactive whiteboard tool, for a series of brainstorming sessions with key stakeholders
 - several actionable products to increase help-seeking and optimal modes of dissemination were selected

INTERACTIVE WHITEBOARD RESULTS

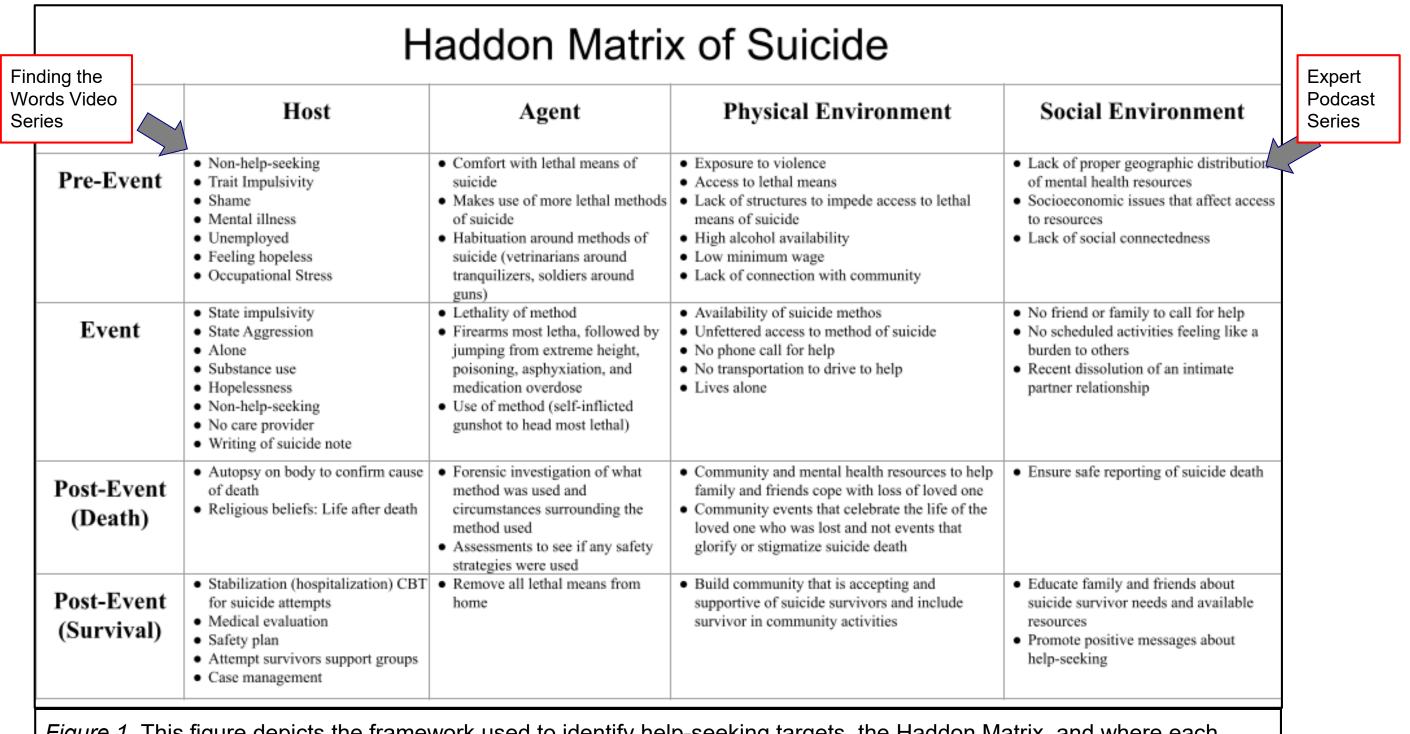
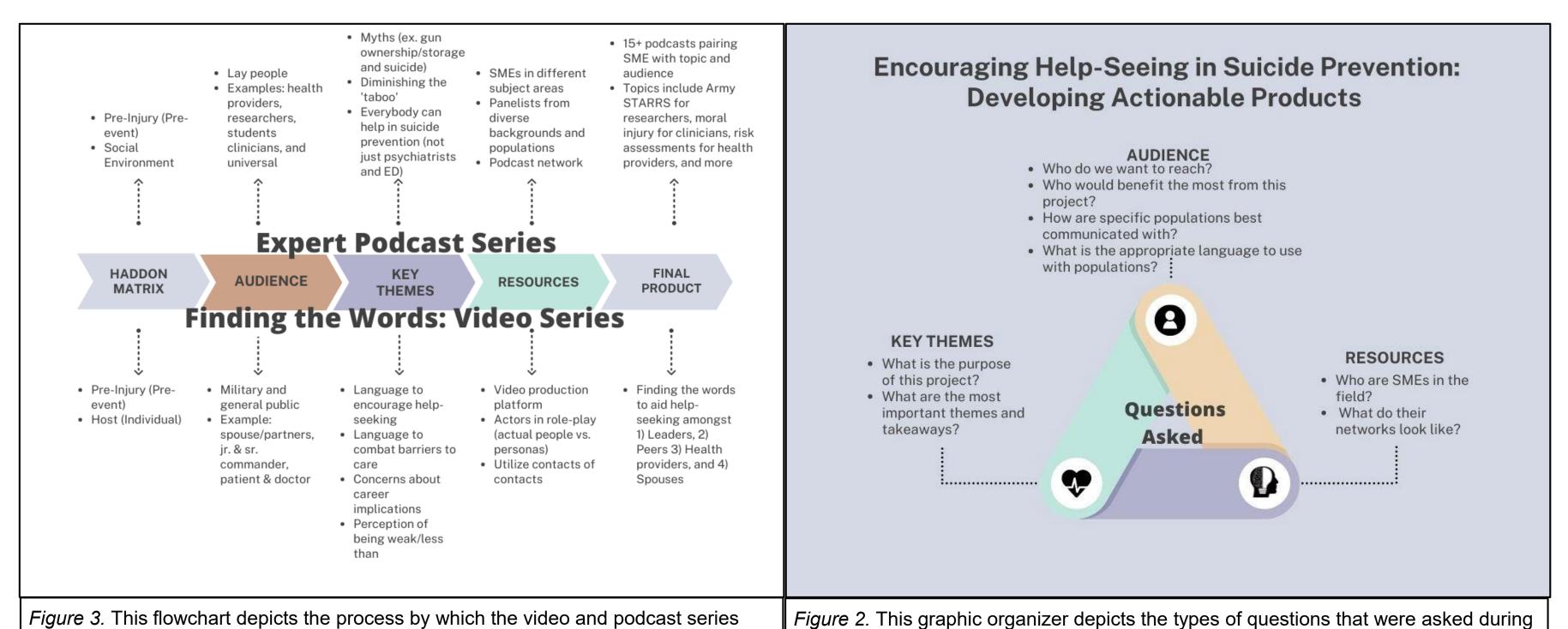


Figure 1. This figure depicts the framework used to identify help-seeking targets, the Haddon Matrix, and where each product falls in the matrix.



TRANSLATIONAL PRODUCTS

- A series of four instructional, role-play videos will be developed to:
 - 1) help leaders choose the best words to encourage help-seeking,
 - 2) teach peers to choose the best words to motivate help-seeking in other peers,
 - 3) instruct health providers how to use the best words and analogies to prompt help-seeking among their patients,
 - 4) Instruct spouses on how to select the best words and approach when encouraging their loved one to seek help.
- Additionally, a series of hosted, expert podcasts will be developed to increase the knowledge of the general public regarding the best set of facts and 'knowledge sound bites' to help friends, colleagues and family members improve their mental health

CONCLUSION

The challenge of developing strategies to increase help-seeking is commonly mired by a flood of competing and disparate ideas and priorities. By using an interactive, organizational tool such as the Jam board, varying ideas and perspectives were identified and prioritized quickly and judiciously. The result was a consensus on 4 instructional videos that have potential to help many different audiences 'find the words' to increase help-seeking.

themes, and resources.

were developed using jam-board, highlighting the considerations of: audience, key

brainstorming sessions in the planning stage.